

# 14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.												
Tenali Municipality	Andhra Pradesh	Smt K.Sakunthala	522201	9849905830, 0866-226963	municipalitytenali@gmail.com												
<b>Water Supply Indicators</b>																	
Coverage of water supply Connections	100%	Per capita supply of water	135 lpcd	Extent of non revenue water	19%	Extent of metering of water connections	100%	Continuity of water supply	24 hours	Quality of water supplied	100%	Efficiency in redressal of customer complaints	80%	Cost recovery in water supply services	100%	Efficiency in collection of water supply-related charges	90%
	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)	Current (2017-18)
56.2	90	100	135	0.1	5	5.6	5.0	2	3	100	100	88.19	90	97.5	100	91.3	95
<b>Sewage Management (Sewerage and Sanitation)</b>																	
Coverage of toilets	100%	Coverage of seweragenetwork services	100%	Adequacy of sewage treatment capacity	100%	Collection efficiency of the sewerage network	100%	Quality of sewage treatment	100%	Extent of reuse and recycling of treated sewage	19%	Efficiency in redressal of customer complaints	80%	Extent of cost recovery in sewage management	100%	Efficiency in collection of sewage charges	90%
100	100	92.3	100	0	60	0	60	0	100	0	60	82.1	90	0	50	0	50
<b>Solid Waste Management Indicators</b>																	
Household level coverage of solid waste management services	100%	Efficiency of collection of municipal solid waste	100%	Extent of segregation of municipal solid waste	100%	Extent of collection of municipal solid waste	100%	Extent of municipal solid waste recovered	80%	Extent of scientific disposal of municipal solid waste	100%	Efficiency in redressal of customer complaints	80%	Extent of cost recovery in SWM services	100%	Efficiency in collection of SWM charges	90%
100	100	100	100	100	100	100	100	28.3	50	0	50	81.8	90	11	50	98	100
<b>Storm Water Drainage Indicators</b>																	
Coverage of storm water drainage network	100%	Incidence of water logging/ flooding	0	Incidence of water logging/ flooding	0	Incidence of water logging/ flooding	0	Incidence of water logging/ flooding	0	Incidence of water logging/ flooding	0	Incidence of water logging/ flooding	0	Incidence of water logging/ flooding	0	Incidence of water logging/ flooding	0
94	100	2	1	2	1	2	1	2	1	2	1	2	1	2	1	2	1

C.R.No.402 , Dt.29 -09-2018

  
**COMMISSIONER**  
**TENALI MUNICIPALITY**